



July 20, 2023

TOWN OF BERLIN
23 Linden Street,
Berlin, MA, 01503

RE: NextEra Energy Services Massachusetts Disclosure Label LLC

Dear TOWN OF BERLIN:

The Massachusetts Department of Public Utilities requires that electric suppliers who operate in the state of Massachusetts provide disclosure labels on a quarterly basis to inform their customers about the power sources and air emissions of service provided by their electric supplier. Your electricity is delivered by your distribution company but is supplied by NextEra Energy Services Massachusetts LLC.

Please find enclosed a copy of your quarterly NextEra Energy Services Massachusetts Disclosure LLC Label. If you have any questions concerning the details of the disclosure label, or any general questions regarding your service, please contact our Customer Care department at 1-877-528-2890, Monday through Friday, 7:00am - 8:00pm EST, or email us at custserv@nexteraenergyservices.com.

Thank you for choosing NextEra Energy Services Massachusetts LLC as your retail electricity provider. We appreciate your business and look forward to continuing to provide you with great service.

Sincerely,

NextEra Energy Services Massachusetts LLC
Customer Care

NextEra Energy Services, LLC

601 Travis St., Ste 1400, Houston, TX 77002

LABEL DESCRIPTION

Generation Price and Contract:

Generation Prices displayed are representative average prices for electricity at usage levels that are typical for residential customers. Contract items displayed present the length of your contract for generation service, and the price terms included in your contract. See your recent bills to determine average monthly use, and your Terms of Service for additional information.

Power Sources:

The electricity you consume comes from the New England power grid, which receives power from a variety of power plants and transmits the power throughout the region as needed to meet the requirements of all customers in New England. When you choose a power supplier, that supplier is responsible for generating and/or purchasing power that is added to the power grid in an amount equivalent to your electricity use. Known Resources include resources that are owned by, or under contract to, the supplier. System Power represents power purchased in the regional electricity market. Biomass refers to power plants that are fueled by wood or other plant matter. Hydro resources of greater than 30 megawatts in size are deemed "large hydro." All other hydro resources are deemed "small hydro." Other Renewables include fuel cells utilizing renewable fuel sources, landfill gas, and ocean thermal.

Emissions:

Emissions for each the following pollutants are presented as a percent of the regional average emission rate. Arrows represent, for each pollutant, the emission rate from a hypothetical new generation facility.

Carbon Dioxide (CO₂) is released when fossil fuels (e.g., coal, oil and natural gas) are burned. Carbon dioxide, a greenhouse gas, is a major contributor to global warming.

Nitrogen Oxides (NO_x) form when fossil fuels and biomass are burned at high temperatures. They contribute to acid rain and ground-level ozone (or smog), and may cause respiratory illness in children with frequent high level exposure. NO_x also contribute to oxygen deprivation of lakes and coastal waters which is destructive to fish and other animal life.

Sulfur Dioxide (SO₂) is formed when fuels containing sulfur are burned, primarily coal and oil. Major health effects associated with SO₂ include asthma, respiratory illness and aggravation of existing cardiovascular disease. SO₂ combines with water and oxygen in the atmosphere to form acid rain, which raises the acid level of lakes and streams, and accelerates the decay of buildings and monuments.

Labor Data:

The information on this label regarding whether generators or suppliers operate under collective bargaining agreements is provided to inform you about whether the energy was produced in plants where employee wages and working conditions are mutually determined by employees and management and protected by union contracts. The information on this label regarding the use of replacement employees during a labor dispute is provided to inform you of whether or not a generator or supplier during a strike by or lock-out of its employees has replaced them with other workers.

Information Disclosure Label
Electricity Facts
NextEra Energy Services Massachusetts, LLC

Generation Price Average unit price per kWh at different levels of use. Prices do not include regulated charges for customer service and delivery.	Average Monthly Use (kWh)	1,000	10,000	20,000	40,000
	Average Price per kWh:	.0¢	.0¢	.0¢	.0¢
	The price shown is based on the fixed price for the term of the contract plus a monthly base charge per meter (both charges are listed directly below). Your average generation price will vary according to how much electricity you use. See your most recent bill for your monthly use and the Terms of Service or your bill for actual prices.				
	Contract Charges	Energy Charge .0¢		Monthly Base Charge \$0.00	
Contract	Initial Term: 0 Months Term: Customer's service begins on the meter read date set by the Local Distribution Utility and will continue for an initial term that ends on the first meter read date specified in initial contract. After the initial term, either party may cancel this Agreement upon 30 calendar days advance written notice. Cancellation: If you cancel this Agreement for any other reason before the end of the initial term you will be assessed an early cancellation fee that is equal to two average monthly energy bills per each year of the term of your contract. An average monthly energy bill is the monthly base charge plus the average price for energy supply in cents per kWh multiplied by average monthly usage. The parties agree that the amounts recoverable hereunder are a reasonable estimate of loss and not a penalty.				
	Power Sources Demand for this electricity product was assigned from the following sources through 4Q2022: (Total % may not equal sum due to rounding)	Power Source	Known Resources	System Power	Total
	Air-source heat pump	0.0%	0.19%	0.19%	
	Biogas	0.0%	0.01%	0.01%	
	Biomass	0.0%	1.69%	1.69%	
	Coal	0.0%	0.34%	0.34%	
	Diesel	0.0%	1.46%	1.46%	
	Digester Gas	0.0%	0.11%	0.11%	
	Efficient Resource (Maine)	0.0%	0.08%	0.08%	
	Energy Storage	0.0%	0.04%	0.04%	
	Fuel Cell	0.0%	0.64%	0.64%	
	Ground- and Water-source heat	0.0%	0.06%	0.06%	
	Hydroelectric/Hydropower	0.0%	6.01%	6.01%	
	Hydrokinetic	0.0%	0.00%	0.00%	
	Jet	0.0%	0.02%	0.02%	
	Landfill Gas	0.0%	0.47%	0.47%	
	Liquid Biofuels	0.0%	0.35%	0.35%	
	Municipal Solid Waste	0.0%	0.57%	0.57%	
	Natural Gas	0.0%	45.29%	45.29%	
	Nuclear	0.0%	24.34%	24.34%	
	Oil	0.0%	4.92%	4.92%	
	Solar Photovoltaic	0.0%	6.32%	6.32%	
	Solar Thermal	0.0%	0.02%	0.02%	
	Trash-to-energy	0.0%	2.08%	2.08%	
	Wind	0.0%	3.52%	3.52%	
	Wood	0.0%	0.84%	0.84%	
Air Emissions Carbon Dioxide (CO2), Nitrogen Oxide (NOx), and Sulfur Dioxide(SO2) emission rates from these sources are presented as a percent of the region's average emission rate based on the System Mix.	System average emission rates are based on data through the Fourth Quarter 2022.				
	Emission Type	Lbs. per MWh	Percentage of NEPOOL System Average		
	Nitrogen Oxides (NoX)	15.76	100%		
	Sulfur Dioxide (SO2)	0.4137	100%		
	Carbon Dioxide (CO2)	738.01	100%		
Labor Information	24% of electricity associated with NextEra Energy Services Massachusetts, LLC came from power sources with union contracts and 76% came from power sources without union contracts. 3% of the electricity assigned to this electricity product came from power sources that used replacement labor during labor disputes between January 1, 2022, and December 31, 2022.				
	Notes	1. Electricity customers in New England are served by an integrated power grid, not particular generating units. The above information is based on the most recently available information provided via the NEPOOL Generation Information System and the Massachusetts Department of Telecommunications and Energy.			
		2. See your contract terms and conditions for further information on this label. You may contact NextEra Energy Services toll free at 1-866-322-4392, the Massachusetts Department of Energy Resources at 1-800-727-1234 or the Massachusetts Department of Public Utilities at 1-877-886-5066.			